



**FOR IMMEDIATE RELEASE**

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**NASBA BOARD CHAIRMAN AND CHIEF OPERATING OFFICER HOST  
RIBBON-CUTTING AND RECEPTION FOR NEW INTERNATIONAL CALL  
CENTER**

*Economic impact of expanded service expected to generate over \$6 million annually  
for local economy*

**NASHVILLE, Tn., April 28, 2011** -- The National Association of State Boards of Accountancy (NASBA), which serves as a forum for the nation's state boards of accountancy and administers the U.S. Uniform CPA Examination, will celebrate the opening of its new international call center in Guam with a ribbon-cutting ceremony on Friday, May 6, 2011, at 6:00 p.m. (CST). The center, located at 134 W. Soledad Ave., Ste. 406, Bank of Hawaii Building, Hagatna, Guam 96910 USA, will answer calls—and provide support to CPA Examination candidates. Staff will handle U.S. and International calls for candidates who have questions regarding the Examination process—how to apply, related exam fees, as well as, when scores are released. Consumers will now have nearly 24-hour access to dial-in customer service.

Featured speakers include Governor Edward J.B. Calvo, Guam Board of Accountancy Chairman John Onedera, NASBA Board Chairman Michael Daggett and NASBA Executive Vice President and Chief Operating Officer Ken L. Bishop. A reception will follow at the Hilton Guam Resort and Spa in Tumon (202 Hilton Road, Tumon Bay, Guam).

“We are thrilled to add this expanded service, housed at our Guam Testing Center, for the CPA Examination community and enhance customer service options with nearly 24-hour coverage,” said Ken L. Bishop. “NASBA expanded in Guam to answer the demand and need for more call service coverage to CPA candidates.”

In addition to providing expanded service, the establishment of the Guam Call Center is anticipated to provide an economic impact of over \$6 million (including tourism impact, taxes and salaries). The upgrade in equipment for both the Guam Testing and Call Center will also provide an opportunity for NASBA and Prometric to collectively donate 35 computers to Guam's public school system.

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Media will have an opportunity to tour the facility and interview NASBA officials. For press inquiries or to attend the ribbon-cutting ceremony, contact José Manzon at [jmanzon@nasba.org](mailto:jmanzon@nasba.org) or (671) 647-0813.

### **About NASBA**

Celebrating 103 years of service, the National Association of State Boards of Accountancy (NASBA) serves as a forum for the nation's state boards of accountancy, which administer the Uniform CPA Examination, license more than 650,000 certified public accountants and regulate the practice of public accountancy in the United States.

NASBA is headquartered in Nashville, TN, with satellite offices in New York, NY, and Guam. To learn more about NASBA, visit [www.nasba.org](http://www.nasba.org).

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